

RaceJoy Live Phone Tracking How-To

DICK'S Sporting Goods Pittsburgh Marathon



- 1 **Download RaceJoy:** Download the RaceJoy app to your smartphone or tablet from the App Store or GooglePlay.



- 2 **Find Race:** Click Featured Races and then DICK'S Pittsburgh Marathon.
- 3 **Set Up:** Follow the prompts carefully to get set up properly for race day.

NOTICE Congested Cell Conditions Expected!

Highly congested cell conditions are expected at the START and FINISH areas of the Dick's Pittsburgh Marathon. We suggest you wait to turn on your tracking until around Mile One, if you experience issues connecting. This will also help to preserve your battery since your phone will continue to try to make a connection when poor cell conditions exist.

Track Me How-To

1. **Set Up Tracking:** Click PhoneTrak and follow the prompts carefully.
2. **Carry Your Phone:** Participants must carry their claimed device during the race.
3. **Start Your Tracking:** Click the green blinking Track Me button on race day. This appears 30 minutes prior to the race starting.
4. **Click START MY RACE as you cross the START LINE (optional):** This begins your personal race time and increases the accuracy of your progress updates. If you do not click Start My Race at the start line, your race time will begin at Mile One.
5. **Replay Race Day in Buzz:** Click Buzz to review your alerts and replay cheers!

Note: You must access RaceJoy on race day to activate GPS tracking. Tracking is turned on 30 minutes prior to the race start. **Warning:** Do NOT use Wi-Fi on race day. This will cause tracking to disengage.



Start My Race
Click When Crossing the Start Line

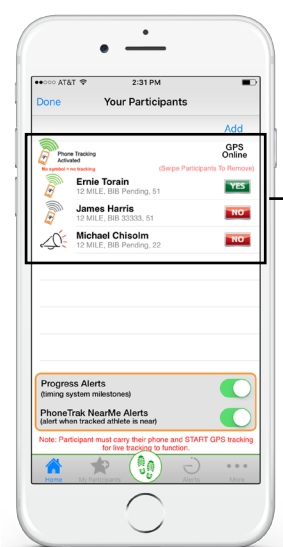
Track Yourself and Up to 50 People

1. **Add participants** to your participants list:
 - Click on the icon on the upper corner of your screen and search for your participant.
2. **Track them in a map view:**
 - Apple Users: click the feet icon at the bottom of the screen.
 - Android Users: click the Track button at the top menu bar.
3. **Track them with GPS-based progress alerts:**
 - You will automatically receive these once you've added people to your participant list.
 - Click Buzz and then Progress Alerts to view alerts received.
 - The number of alerts vary by race and are typically sent out at every mile.
 - Make sure you have your Notifications ON and your volume up to receive alerts.

Note: The accuracy of Progress Alerts may be impacted by congested cell conditions in the Pittsburgh area.

Live Tracking Verification

May be impacted by congested cell conditions in downtown Pittsburgh.



Phone = signed up for tracking & cheers



Ernie Torain
12 MILE, BIB Pending, 51

YES

James Harris
12 MILE, BIB 33333, 51

NO

Michael Chisolm
12 MILE, BIB Pending, 22

NO

Megaphone = can receive cheers



Tracking Activated

Tracking NOT Activated

Relay Team Instructions

Special relay team instructions will be issued through the Buzz/Race News area of RaceJoy the week of the race.

[See RaceJoy Tutorial Video](#)

[See Battery Preservation Tips](#)